

W.02304A.08.0590



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ORIGINAL

ARIZONA CORPORATION COMMISSIONED

UTILITY COMPLAINT FORM

2010 APR 27 1:51

Investigator: Richard Martinez Phone:

Fax:

Priority: Respond Within Five Days

AZ CORP COMMISSION  
DOCKET CONTROL

Opinion No. 2010 - 86179

Date: 4/7/2010

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: John Last: Florin

Account Name: John Florin

Home:

Street:

Work:

City: Green Valley

CBR:

State: AZ Zip:

Is:

Utility Company: Community Water Company of Green Valley

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

\*\*\*\*\*REFERRED THROUGH COMMISSIONER NEWMAN'S OFFICE \*\*\*\*\*

(Docket No. W-02304A-08-0590)

ACC staff called customer to ask him what his concerns are as customer left a voice mail message at Commissioner Newman's office. He stated that he is a conservationist and is not in agreement with the rates especially when customers are continued to be charged while away from their residence. Also, there are no incentives for people to cut back their water usage as those who are using more should pay more and those who are away from their homes for a period of time should not be made to pay for usage not being used.

Customer also not in agreement with the fact that since he only used 800 gallons of water per month while he is at his residence, he has to pay up to the 3,000 gallon minimum charge. Customer not in agreement with this tariff as it is an example of the fact that it really does not encourage people to save water. Customer wants his Opinion docketed and entered into the database for the record.

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

Emailed to Phoenix to Docket Docket No. W-02304A-08-0590.

FILE CLOSED.

Copied to Jennifer Ybarra and Connie Walczak

\*End of Comments\*

Arizona Corporation Commission  
**DOCKETED**

APR 27 2010

DOCKETED BY

*[Signature]*

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UTILITY COMPLAINT FORM

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